


Survey Results: Community Center

 Survey Info - This survey was sent on behalf of the City of Plymouth to the FlashVote community for Plymouth, MN.

These FlashVote results are shared with local officials

1046

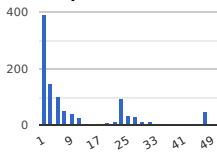
Total Participants

1035 of 2079 initially invited (50%)
11 others
Margin of error: ± 3%

Applied Filter:
All Responses

Participants for filter:
1045

Response Time (ho...



Started:
Dec 3, 2024 11:06am CST

Ended:
Dec 5, 2024 11:06am CST

Target Participants:
All Plymouth

Q1 With a year-round indoor walking track, indoor playground, two gymnasiums, dance and fitness studios, art gallery and more, the Plymouth Community Center offers programs and activities for all ages. It's also a popular site for weddings, receptions, banquets and meetings.

In the last 12 months, which best describes how often you or someone in your household have visited the Plymouth Community Center?

(1045 responses)

Options	Votes (1045)
Haven't visited it	28.7% (300)
Visited it a few times (5 times or less)	38.7% (404)
Visited it often (6 or more times)	32.2% (337)
Not Sure	0.4% (4)

Q2 Which of the following best describes why you or someone in your household haven't visited the Plymouth Community Center in the last 12 months? (Choose all that apply, if any)

(282 responses)

Options	Votes (282)
Not that interested in sports/exercise	15.2% (43)
I'd like to, but it doesn't have the things I want to do	8.9% (25)
Costs too much	5.3% (15)
Opens too late in the morning or closes too early in the evening	2.1% (6)
I forget that we have it/I didn't know it existed	33.3% (94)
Too crowded	7.8% (22)
Too far from where we live/work	7.8% (22)
Use other recreation facilities/options	30.5% (86)
Other:	22.7% (64)

good never hope think filled parking gets
 exercise much life haven lack home want
 gym cost center use work construction
 health reason time interest play
 kids offer class fit busy go visit activ
 million community doesn need remodeled
 open made enough facility CC outside things

Did not want to because I have no transportation to get there and have places nearby.

Bad Parking.

no specific reason. just enjoy my neighborhood in summer & don't get out much in winter

Love the facility - just haven't been able to get over there lately...

Life just gets busy as parents who commute outside of Plymouth each day

Just too busy with all the activities we have going on at this time of life with kids.

CLASSIC....the remodeled community center at a cost of \$51 million isn't getting used! LOL

The community center was never made available to local youth teams for practice or games

Construction

I work during the day - hope to walk this winter or take a fitness class

Kids in schools where they use those facilities.

Haven't made the time to check it out. We've been gone quite a bit in the last 12 months.

please send info about this Community center (instead of flash vote)

covid

This year has been a year filled with other priorities. Hope to use the center in 2025.

I work out at home

My life is too busy to fit it in.

Too busy for classes

I did forget, actually, and need to see what kinds of fitness classes are offered.

The entire facility doesn't interest me.

Health

Too old, too crippled

Not enough open gym times that fit my work schedule.

We would use the gyms to play basketball if they were open more.

Just hard to make myself go exercise

Hard to find parking spot at times I'd like to visit

Injury

Not interested

Avoiding crowds for health reasons
No transportation
Tucked away in a remote location so do not even think of visiting the CC. Lack of info about activ
I don't use the walking track in good weather. The play area is often too busy
Not enough time to partake in the offerings.
I have am in other sport leagues outside of CC.
Prefer to be outside
The road construction made it too difficult to access the community center
Not interested
No need to go up there - was surprised when I stopped by that the building had been remodeled
I just haven't no reason. I heard it is wonderful.
No good reason
I belong to the YMCA and I work full-time so I don't have a lot of extra time
sterile spaceage industrial uninviting no warmth. high ceiling noise annoying, Orono's preferred
Doesn't always work with our schedules.
Just busy with other activities!
I have too many other things to do.
How about a pool?
Exercise at home
lack of time on my part.
busy enough in my daily routine that I'm not looking for things to do that it offers.
Mostly interested in using it when it really cold
Have not taken time but it is on my list
Workout at home.
Haven't had time to visit, I want to
No need to visit and we feel the \$50 million spent = political boondogle. Waste of taxpayer funds!!
Never think of it
Haven't had time to go
Besides costing too much, the programs we're interested in get filled fast.
My needs don't include going there.
Unable to get out as much any more.
The only reason we would go is for basketball and they dont offer times for middle schoolers after

Q3 Which of the following have you or someone in your household done at the Plymouth Community Center in the last 12 months, if any? (Choose all that apply)
(704 responses)

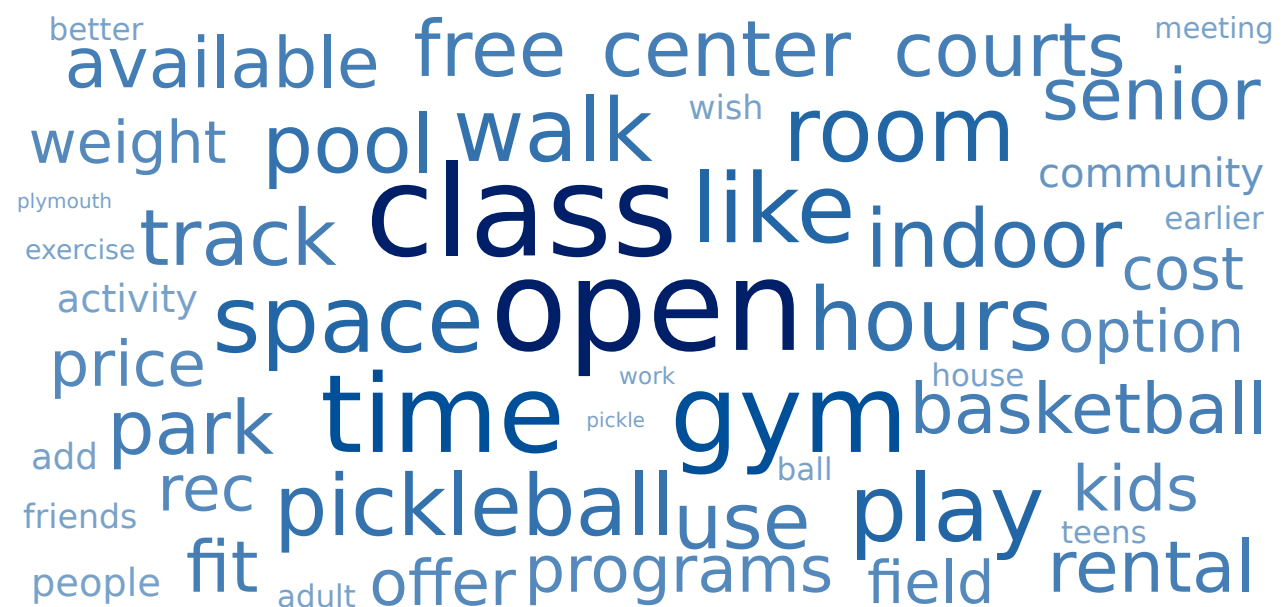
Options	Votes (704)
Used the gymnasium (basketball, pickleball, soccer, volleyball, badminton, etc.)	24.6% (173)
Used the indoor walking track	60.9% (429)
Taken a group fitness/dance class	7.1% (50)
Used the indoor playground	32.8% (231)
Visited the art gallery	25.7% (181)
Attended a recreation program	21.3% (150)

Attended a craft sale
Lake Camelot Park meetings, Artisan Market
Monthly meetings in the cedar room
HOA meetings
Meeting
Artisan Market, Fusion Soccer Training, would like more creative options in Parks & Rec guide
Holiday craft fair
I visited twice to buy some art from the art events/sales.
Attended craft fair
took a senior driving class
City of Plymouth election judge training.
meetings and events
Visited the craft exhibit
attended the November art fair. attended senior bingo.
Meetings
JUST TO SEE WHERE \$50 MILLION WENT
Attended a weekly class
Attended an art/craft fair.
Attended Election Judge Training session
Art show
Artisan market
drawing class
Voted
N/A
Voting
Ukulele group
Election Judge Training
Attended the artisan craft fair
Voted
Went to artisan market, daughter went there to study
visited the craft sale in November
Mkt
Cedar Room
meetings
Arts crafts sale
Used the surrounding trails and garden
summer programming
Had a refresher drivers class
Meeting
Voated
For Meetings and the Election
Plymouth Park and Rec Soccer
took grandkids to the KUBE 1X

Attended an election judge training session
City information sessions--park and road reconstructions.
Meeting
Arts crafts sale
Three educational classes
Attended a class
Xmas market
Volunteer there
Meeting Space
Primavera
Attended a meeting
Art Fair
Artisan market
Meeting on dementia
Attended Conference or training
A support group and a meeting
attended rotary club meetings that are no longer being held in your facility.
attended a medicare class with BC/BS
millenium garden and park paths
Looked at the facilities
My job
Attended the recent art show.
Christmas craft fair a couple of weeks ago; Had not been since the renovation was completed
craft shopping event
Holiday Market
meetings
Prom pictures outside
Special events, city events, park and rec
Attended the craft fair.
Visited the Artisan Market on November 23. It was amazing!
attended a meeting
Attended Nite2Unite training
Attended the November 23 Artisan Market
Painting classes
No use
Used the public seating areas to meet with a city official
Used the bathroom while walking on the trails in millennium garden
Craft/Art Sale
<div><div>Q4</div><div>Please rate the quality of these aspects of the Plymouth Community Center: (648 responses)</div></div>

Options	Average (650)
Cleanliness	4.75

Q5 Is there anything the Plymouth Community Center could change to make you want to visit or visit more, including different programming, features or uses of the rentable room spaces?
(963 responses)



lower my property taxes

More/Better kids programs
Allow youth teams to use the facilities, i.e. basketball
individual work out (weights) option for when there are no classes
Earlier hours for walking track
Weight room
There should be a single discounted price for Kube and gym
In-person music/cooking classes for adults. More things catered to working adults! Not all are 55+
useful hours for adults and high school teens
I wish the indoor pickleball courts were open more often or a more permanent option.
Rentable space for indoor baseball and softball training
Have a room for billiards where people, especially seniors and men, could play for free.
Love the special play days when school is out in Jan and Feb
Offer more open gym times for families.
Weight room/fitness center, lap pool, memberships with access to fitness classes.
decrease prices for Plymouth residents, especially for meeting rooms and play space
better ventilation in dance studios - sometimes attendees wear perfume or smell like body odor
I offer Sound healing classes in the community and really wanted to be able to rent a room but...
More kids open basketball and similar non-class activities
Swimming fitness with indoor water walking for seniors like in the outdoor pool in New Hope
Devise a system of access to unused rooms, similar to the library.
Minimum age for the walking track (maybe 12 or 13)
The fee to use the gym (for example, open gym) for a very limited, short amount of time seems high
Have open dome times that aren't during the middle of the day during the week.
More time for teens to play basketball. Pickleball has take over the gyms ☺
More pickleball
Open afterschool for teens to use the space.
Access to the weight room outside of class hours
Pool and dog park
I wish the fieldhouse with inflatables was available more often or for birthday parties.
please send info about this Community center (instead of flash vote)
I'd love it if the field house open play was available on weekends
Drop in fitness classes would be great!
It would be nice if the meeting room rental prices were a little more affordable for non profits
Wish at least women's restrooms had more amenable means for young children to reach soap dispensers
Fitness equipment/health center
Add a velodrome.
Have tried to reserve field space/time for use by youth athletics but there is no availability
Longer open hours (especially Sunday)
Make it cheaper
Kube open earlier in the day. toddlers wake up early...I'll drive down to Edenborough in Edina
We need a curling rink
Open weight room/gym
Allow for rentals for music teachers

I have trouble getting the app to work
A bigger track where people can actually run. r
Exercise equipment such as a Nustep machine
In person cooking classes
Have more open basketball gym times, have more halal catering options for parties
Open a real coffee shop
More one day a week fitness classes - the same class could be offered in multiple days
Add more fitness classes, like barre classes
More availability with inflatables.
Weights or resistance training equipment in the gym.
Provide a free gym to all city residents. Indoor pickle ball courts?
Further decreased fees for Plymouth residents
Fitness classed
Offer classes and programs outside of the community center. Give some attention to the east side
The fish display at the KUBE was not rolling for many months. My grandson was very disappointed
Extend the walking track hours (indoor and Fieldhouse) to be open earlier in the morning - 7:00 am
can't remember fi rental space has sinks/water. If not, this would be appreciated.
would like more creative options in Parks & Rec guide for teens (12, 15) and Adults
More/bigger indoor playground
Fitness center and pool
Make walking track free and and discount for seniors
Stop spending so much tax payer funds on a glorified senior and indigent health club.
Is there a weight room?
More basketball courts
I think the rental of the room spaces is 2 high. I'd like to know how that was determined.
Adult soccer leagues don't get any resonable time
There should NOT be a charge to walk in the dome!
A reasonable amount of handicapped parking. Look at the YMCA or Lifetime for guidance.
the ability to reserve pickleball courts
More classes, gatherings for seniors.
Waterpark
cost of renting space is pricey
Several of the rec programs we have registered for have been cancelled due to low turn out.
Online scheduling of space.
Anything free or very low cost. Free fitness classes, free art classes,
Craft class
my son likes to do open basketball but it seemed that pickle ball took up most of the available gym
Make the printed class directories available again. Communicate more via email to primot.
more actual open space for kids to play - soccer or basketball. Too much time is booked up
You had a person that would enforce the rules in the field house? Balls on track, people standing
More pickelball times where can play with friends and not rotate
Swimming pools
For pickleball, open gym earlier. Allow players to purchase season pass or online purchase to play

More opportunities for teens to have open basketball runs.
more open pickle ball for beginners without having to play games with people we don't know
Partnership with university MN Especially for horticulture lectures. Master gardener,
Gyms should be open all the time there are not scheduled events. Other community centers do this.
There used to be an AARP tax site doing free tax returns for mostly seniors
Email detailing what is available.
Add a swimming pool and ice rink (indoor and outdoor)
D
I really love the PCC...just wish that the rec. classes where a little cheaper.
I wish the parks and rec department had even more variety of adult classes/events
Activities for solo participants
The building itself is less welcoming since the remodeling.
Open gym gets packed.
Offer Clare Rubin's chair yoga class
Pricing
Free or low cost rental space for friends and family gatherings would be amazing!
Larger art gallery
close off the gymnasiums so the sound does not carry through the entire building,
Programs I would like to participate in are always full. Please add more classes/times.
Earlier hours for the Indoor playground!
Annual all building membership like Maple Grove with MERSC discount and have a pool
Pool, outdoor playground, ice skating rink in winter
My kids have participated in many programs through Parks and Rec and recently they are poor quality
Lower resident costs for programs
Should have included a splash pad outdoors
Weight lifting facilities
Indoor golf
Line dancing class
Knowledge of staff on how to get to Hildegarda center via walking & other Plymouth trails & facilit
More dynamic offerings. Friendly, welcoming personnel with a "glad you are here" demeanor.
I'm planning to walk at the community center regularly now that the road construction is done.
More pickleball opportunities
My pickle group plays at Orono
It's difficult to use the dome track during soccer times because the parents there don't understand
Added pickleball times in afternoon
Please staff the entrance to the fieldhouse. I love to walk there, but sometimes there are out of
Aquatic center
Indoor leashed dog walking hours during winter when it is icy outside
Lower costs. Also your staff is generally very nice and knowledgeable but not always kind to all.
Still would love to see a splash pad or some other outdoor water option
Hours of operation for KUBE and walking track.
Line dancing class
Reminders of open hours

provide information on rental prices and provide flexibility in renting
I think a rental fee of \$130 for a 1.5 hr meeting is a bit steep
Add a clock in the gymnasium. Thanks
The south side of walking track gets quite warm when the sun is shining. Install louvers or blinds.
The walking track is quite unpleasant; I go somewhere else in the winter. This field is too short!!
Send paper fliers for activities so my kids can look at it. I don't like to hand my kids a device.
The gym floors are not very clean and I see lots of people slipping on the courts. They need to b!
Bring back the telephone option to call and get updates on the fieldhouse walking hours 4 the week.
Information onsite about how to sign up for the classes happening there
publicize it more
Pickle ball leagues for seniors that are less intense than the ones at bass lake over the summer
more open gym time. Not sure if there is reserved programming but the gym seems empty too often
Allow dog friendly walking in the dome at certain time in the winter
More pickleball times on holiday weekends etc. when people have time off work
More meeting rooms for community
light exercise equipment in a couple of rooms that are not used as much as thought but know that gt
there are many times when I am looking for open basketball gym times and it is VERY limited
Fewer children/germs
Increase the age that the indoor playground is free to 4 years old and below.
rental exercise bike. \$5 like the gym
flexibility on pricing
Make the park and rec and classes more affordable
Indian food caterers
A pool
Drop in exercise classes for seniors
Maybe this already put there but an app or something to track events & times
Having field house available for younger kids with the blow up bouncy houses was always fun.
Not sure if/when pickleball and other amenities available to use
More available open gym for kids/families.
Evening entertainment,
I wish there were a simple coffee bar.
Swimming Pool
indoor pickle ball courts
Our non profit holds monthly meetings and we found the PCC was way too expensive
Racquetball courts
Send out notices with amenities available
Send periodic messages like this one
Work out space.
Dedicated pickleball courts
Better regulate temperature in high physical activity areas
have more open times
Friendly staff and attentive.
Free swimming pool and free exercise classes for Silver Sneakers Senior

Handicapped parking spots closer to building and/or wheelchair at main entrance for temp use

Cards game activities such as 500, hearts, spades and pinochle!!!!

I wish I knew about more of the programs offered there. I guess I need to read the Park & Rec catal

Is there a quiet reading space?

more affordable

A pool

Discounted rentals for organizations like Boy Scouts and Girl Scouts

Open play time in the dome and courts aren't in sync with school hours

Better signage to direct those new to the facility to various areas.

Autism friendly programs for teens and adults.

Earlier hours for the field house track.

cost

If I spend "x" on classes, I receive a free open play pass

More pickleball availability

Longer hours

Have pottery studios, kiln and paint studios thru out the community- like Minneapolis parks and rec

Pickleball courts

Expand open gym schedule

better flow. parking is bad and then once you are inside it is a circuitous route to get to around.

Open play in the gym or field house during off times (not only 9-11 on weekdays)

gym space to play basketball. And cheaper meeting room rentals/different price for small businesses

Indoor batting cages

Allow Wayzata basketball team practices

Offer basketball times that work with the school hours!

More art classes.

Should be comparable with Silver Sneakers like community centers in surrounding areas

Cost of classes prohibiting

Reduced meeting room rates for nonprofits, like Minnetonka has

Rentable spaces free for non profits

Have real pickleball courts

Small Coworking space with coffee/tea

Instead of weird, obscure classes like "facial exercises", maybe have options like boxing.

Rent out gym to association for practice and games, not enough space for all the need

coffee station in the hall—for general use? Better signs needed

Q6 Any other comments or suggestions about the Plymouth Community Center?
(216 responses)



We love the community center for walking in the winter! There are times it is very crowded and some people are trying to run which can make it a little dangerous for the walkers since the track isn't super wide.

Love having a place like the Community Center. Best way to spend tax dollars.

Great offerings for all ages.

Lot of money spent, mostly for use of young people and they don't take advantage of it, even tho they say they need it. Needs more casual type of get togethers.

I think it's a valuable asset to the community. It doesn't fit our lives right now, but it has in the past for children's sports programming. I really appreciated the ability to have my child in a program while I could walk the track!

Appreciate the option to walk inside. Very nice area!

I am grateful that Plymouth offers so many awesome amenities to our citizens and completely support the Community Center. Just because I don't use it doesn't mean it isn't needed. Thank you.

Roads in Plymouth have been under repair for many months now and still are closed. You should better work on the roads and get them cleared as early as possible. The Gym and other great things are becoming waste with the Road Issues.

wish it had been built 15 years earlier. probably need more gym space already. wish there was a pool and a splash pad.

Check bathrooms for soap n paper towels after large events or holidays.

I appreciate the city offers and maintains such a great facility and when we do use it for community activities it's a source of pride, we do plan to leverage it more as our kids get older and out of High School. Thanks!

None

Just advertise and promote. How about a weight room?

More spaces/services to enhance the community for creatives :-)

No one wanted the remodel of the community center and the fact that council pushed this through without putting it on the ballot is silly politics in the classic sense.

Please continue the accessibility programs for all ages.

Adult basketball league there

The Plymouth Community Center is great. I just spend more time outside of it (e.g. the garden) than I do inside of it.

I'm actually pretty unaware of what it offers. In my 80's I would have little interest.

expand the available hours. current hours are too limited making it nearly useless to taxpayers.

Rental spaces are too expensive. Why is the city charging so much, especially for the residents? Must profit always be the objective?

More programming for youth activities ages 10-18

We're lucky to have this incredible community resource.

Many topics I'm interested in involve getting more social, but I'm not retired (but I am empty nester) so I can't make a class that meets in the morning or early afternoon. I am interested in a cooking class but not on zoom! Why would I pay for an online class that I can do on YouTube? Hoping to try some music like guitar, also but again that option is a onetime thing online. Appreciate fitness classes too that

are in-person during weeknights or weekends. Birding club is of interest, but why is that only one day? It's not a club if it meets once? In general I feel the empty-nester crowd is left out. The center feels like a kid- or retiree-focused place. How about more arts festivals or food truck events? Small music/band affairs in the garden? The one-day holiday vendor fair was a good start.
It gets very crowded, number 1 reason we don't attend as much. Also, when in the gym my kids have been made to feel unwelcome By older(teenage) kids and or adults playing basketball
We appreciate all the hard work you do to maintain that beautiful facility.
Meeting room cost is too much. Our homeowners association used to use meeting rooms in the old building, but we cannot afford to now..
Yes!!! Please put giant signs on the sliding doors that say and symbolize "do not touch" my son touched the door when it was opening once. His hand stuck to the glass and his arm was pulled between the two panes. Luckily he wasn't injured.
Allow the community to rent available rooms for affordable amounts for random classes or things that they would like to do
Na
I don't consider using the facility as the highway construction is a mess as I live south of highway 55.
Plymouth residents should pay less.
Verify the fitness rooms are clean
See previous comment. The fee for a short open gym use should be less compared to \$5-6 for 24 hour access to the KUBE. I think open gym should be free for residents of Plymouth.
It feels like the community center is open to more than just Plymouth residents - though it's nice to be welcoming, it makes it harder for residence to use the facilities. It would be nice if people without a Plymouth address paid even a small fee to cover costs that our tax dollars are covering.
We appreciate the winter options for exercise.
send info about the community center and invite residence to stop by.
More free events would amazing!
No
I love the private family room as a nursing mother!
The fact that no commercial business in this field, within our community , had any desire to open a similar business, is reason this will be a financial drain moving forward. It was way oversold to the community.
thank you City of Plymouth
Consider adding a fitness center with cardio and weight equipment
Nothing more
na
A few maps on the walls to help navigate would be helpful.
A big waste of money.
Love the indoor walking track. Probably used it less in 2024 because of the lack of snow last Winter.
Would be fun to have an indoor water park
Love everything you've done with it.
I'd love to try pickleball, but it seems intimidating to just show up...what happens if there are a ton of people there and there's only time for a couple of minutes during the open gym?
I so appreciate that it is available to us, especially now in the cold weather.
Build a 4th sheet of ice at Plymouth Ice Center
Do you have a room with a piano?
It's a great place
Would love to have more adult fitness classes offered at better times. Thought tap dancing would be fun but only offered during the daytime when I am working.
Offer free guest lectures or college extension courses,.
fieldhouse needs weekend / after-school open play hours
It's a beautiful facility!
Please don't do anything that will cost more money to taxpayers

If you allowed a real coffee shop, it would pay you rent and it would be a real money maker for you. Lots more people would use it. Even better if it sold protein shakes or smoothies for the workout people. Also, put more comfortable chairs in the black box theater. We stopped going to the black box theater cuz it was too uncomfortable to sit

Cancellation policy for rented spaces is not good. There should be flexibility to receive a refund or apply the money in other ways than rescheduling another rental.

Offer classes and programs on the east side.

More comfortable seating in the gym to watch kids.

Seems like a big waste of space and money, given Lifetime is right behind the facility. Would have been better use of dollars to offer fitness discounts to Lifetime for Plymouth Residents instead. Let the other local venues handle meetings and receptions.

I think it is a gem in our community and a very useful gather place for numerous activities. We are there multiple times a week for various things. I wish it was even bigger with more things to do!

I think it's wonderful for the community. I just haven't had a need for it. I did take pickleball lessons there a couple years ago. Have also attended some art/craft shows. The grounds are beautiful. It would be a great spot for a wedding/reception.

It's beautiful

What is the cost per household for the center? Why can not private businesses provide all these services?

I would use it if I could afford it.

Was totally fine before

I love the welcoming atmosphere ... want to find more things to experience / do there !!!

We think the new Community Center is a wonderful addition for all plymouth residents

Orono, Mound, Mtka and others have complete fitness centers which are very affordable for families. We have an extremely expensive swimming pool at Lifetime (who had city support to develop) and the last time I was at our cc I didn't see a weight room.

More basketball courts please.

Beautiful building - glad when nearby construction finished so we can access from more than one direction

add in outdoor pickleball courts that you can reserve

The city of Plymouth does not care about handicapped citizens. Consider city hall and how far handicpped people must walk to get inside while employees are able to park next to the building.

It's meeting all my needs! Thank you...

Love it!!

Please add a pool and an indoor dog park!

Increase hours availability for elementary basketball

If the dome ever grows, a wider walking track would be great.

Per the earlier question, some facilities are not for everyone. Please accept. Please don't look at it as the need to change it.

The building addition was a good use of community tax dollars.

One very small request: might it be possible to have half-and-half offered alongside powdered creamers at the coffee station?

I live in north east Plymouth so it isn't the most convenient location. I also am a member of Lifetime so I use three of their clubs for exercise.

Should have built an additional Domed Field, instead of 2 gyms for Wayzata Baketball. Eastside Pymouth residents get NOTHING from this excessive financial commitment. Try adding new and/or improved Sports facilities to East Plymouth!

Its beautiful and welcoming, but class the prices are too expensive for the Plymouth Parks and Recreation activities

The upgrade is amazing. It takes a moment to orient myself, because I was there very often before the expansion, but I eventually figure out where I am. At my age, 77, I don't have as much reason to get over there, but I love it when I am there.

Glad I live here

The gym is very nice. I wish that it would open earlier than 8am. When we arrive at 8am, there is often a line of people waiting to pay to get into the gym. If Plymouth would sell season passes or allow us to pay online and show bar code upon entry, it would be far more efficient.

While I am not handicapped, I am a senior and use a cane. I found parking and then walking to the Center to be a problem. The parking lot would be crowded with a lot of cars moving around. They were not looking to avoid a short, elderly woman with a cane. I don't use handicapped parking spots, but there are not enough of them if I wanted to use one. I do really like the center and its many uses. I plan to come back.

You need a person to enforce the rules in the field house! No balls in outside of netting, no standing on track, no pushing goals on track, no eating or chewing gum, teams only allowed to run or walk on track, walkers inside runners outside of track! For years you had this!!!

Now it's very poorly managed!!!
Very welcoming Love going
An excellent facility staffed by kind, caring, competent people.
We regularly travel to other community centers to use their gyms for basketball because the Plymouth Community gyms are not open. Golden Valley, Rockford, Orono have much greater availability, and we spend our time there instead of Plymouth. Those communities even let Wayzata Basketball teams book practices there, unlike Plymouth which only allows bookings for birthday parties. It's a shame that our community center cannot support its basketball players, especially when we rallied our basketball community to support the expansion of the community center to add gyms.
Add a swimming pool and ice rink. Indoor and/or outdoor ice rink. SLP has a really cool outdoor covered ice rink with heated stadium seating.
What a wonderful facility! I hear many positive comments from residents and non-residents alike. The staff is welcoming, friendly, and helpful.
So glad we have the PCC!
Overall, I really love the PCC! The major updates made over the last few years have been amazing with the indoor walking track, indoor playground, several new fitness/art/educational classrooms, etc. I just wish that the price of the recreation classes (especially the fitness classes) overall where a little cheaper to make them more accessible.
The playground was closed in September for cleaning, but still looked to have dust balls on the floor with reopening.
Maybe host Santa inside there like the old City Hall.
It is so wonderful to have a space in the winter to walk that is free parking and free entrance!
The PCC is a wonderful asset to our community!
Please add an affordable community water park. Lifetime does not count. It is unwelcoming to non-members, expensive, and limited on space for small children. I used the indoor track a few times, but it is so crowded.
I was just there for the first time and was impressed with the expansion. Looking forward to my next visit!
Not sure how you can fix this but the walking track is too narrow for the number of people who use it.
Beautiful building
It's a great resource for the city!
Love our new community space!
Great addition to our community
Thank you!
On the day of special events such as the artisan market, do not schedule other activities. Parking was horrible! If you want guests for the events there needs to be parking available. I didn't want to walk from the post office just to see what may have been for sale.
Splash pad for the summer?
Add more times for Pickleball leagues. Add more classes for Cardio Drumming
I have noticed the CUBE lacking in cleaning under play equipment. I have also noticed it had been cleaned but thought it shouldn't have gotten so bad to begin with.
Maybe have farmers market there in parking lot in summer and indoors during winter for all year farmers market
I don't know if there is a way to achieve better staffing or customer service, but when my elementary school age kids come back from programming stating that the staff are swearing and on their phones constantly, I decided we were done with that program. When staff repeatedly did not show up to classes we signed up for and partial refund was given, I decided we were done with that program...and the list goes on and on. Too bad because it really is a great facility with a fantastic building.
Love it! What a wonderful resource.
It's beautiful and great to have in the community
It's great for the community. I may use it more this winter for walking and the play area for the grandkids. I may take advantage of some sports or classes when I retire and have the time next year
We often get sick after visiting the Cube. Whole maintenance of the facility is already excellent, perhaps more cleaning or sanitizer availability?
No
It was an expensive endeavour. Let's maintain what we have and run it as efficiently as possible. Please do not expand it's offering.
This is a great asset to the community. I would love to see opportunities for free events
Such an amazing place!

Love it! I use it 5+ times/week during the winter months, and the outdoor space/garden area frequently throughout the warmer months!!
We utilized a lot when my kids were younger.
sorry, I didn't finish my comment....it would help to have someone monitoring behavior on the walking track in the field house
If I walk I am also walking my dog so maybe indoor dog leash walking during winter would interest me
Is the community center taking away from other things? I wish we could have had our streets swept this fall.
Base cost to rent rooms based on what the org or individual can afford. Train staff to treat ALL visitors with kindness and respect.
Comments from others who have use the facility think it's beautiful and wonderful to use.
I simply don't use it as often since I am a working empty-nester.
Plan to visit sometime to look around
Will actually probably use it this winter, after the arrival of our second kid.
Floor in the gymnasium is sometimes slippery
Would love to have a splash pad. ☐
I don't believe you'll change anything, so why waste my time adding more info?
We are a family with 4 kids and I don't really know what else it has to offer other than the indoor playground.
Perhaps upper studio with gym equipment could be available for open use at various scheduled times daily.
Appreciate the foresight by City staff and Council to build it!
The PCC is a fantastic resource for the community! We hosted a wedding reception/dance this last spring. Everything went great and the staff was great to work with. Have been recommending it to our friends.
Beautiful facility but almost 20 min drive from my house. Would use more if better location, open later and bigger so less crowded
Other options
Not at this time
More yoga options, please!
Need more open gym time for basketball. There seem to be times when the gym is open and unused but the staff won't allow people access.
I wish the walking track was more colorful and interesting. It's very white and sterile. I don't use it as often as I could.
Great building. Hopefully families are utilizing this resource
I am happy to have such a beautiful center in our community!
Have LOCAL food vendors at the next Artisan Market.
The front desk staff is very welcoming . I use the walking track several times a month and love the availability
Long-term change...entry road could be six feet wider at point where it meets street.
the restrooms on the 2nd floor are always in need of care.....unkept and stinky
It is very beneficial to the mental and physical health of individuals and families to have an indoor walking track available during cold and dark winter months.
I think you are aware of the requests, and the underlying reasoning behind the Rotary Club's position on holding their meetings at the facility.
The only time I hear about it, it sounds like it's full of screaming kids
Please make the park and rec and classes more affordable. In the past few months I've signed my kids up for archery, slime class, painting class and they've all been canceled and refunded due to low enrollment. I believe the barrier is the cost.
I love that we've upgraded and will make it point to visit.
save your money, community centers never work in my opinion
Never saw the use of a big community center when we already had these resources. The money could have been used for other things that are overused to a point where we don't have enough. Another 1 to 2 sheets of ice at PIC, more baseball fields, more/better soccer fields.
Free for Plymouth residents.
More seating needed at walking track
Nope I think it's a great amenity for our community.

The Senior area is nicely cleaned and stocked. It would be nice to have a drop in area and times for new people to meet and greet. I would like a single Bridge fee to be able to play in whichever group works for me timing wise.

As an outdoor walker, I keep it in mind during the coldest or icy weather, but I seem to find other places to go. I like the classes offered but seem to be out of town during ones of sign up for. Just not hitting at this time if my life. Maybe when we get older and want things closer to home. Our children went to many classes there. But they are grown and gone.

It's a great space!

Very thankful for it! Thank you so much! I've been getting more people to visit more frequently too.

The CC is a great amenity for the city. We love bring our grandkids there. My wife and I need to use it more often just for us!

wonderful place!!

Great investment for the community!

Glad it's there for the community!

Clean the walking track. I have never seen so many dust bunnies or general dust

I've tried visiting the inside of the center a couple of times while out biking on the weekends and there has always been an event or administrative thing blocking public access - so I'm not really sure what its like inside. I'm on the board of a non profit and investigated using the PCC for our monthly meetings (about 15 people size room) and it was cost prohibitive compared to the MGCC.

There isn't anything here that interests me.

Lost a valuable earring at an outdoor wedding. Staff member found it and turned it in. Returned to us by very gracious front desk staff .

Our family greatly enjoy the PCC and feel like it has been a valuable addition to the greater Plymouth community.

Unlike some residents, I believe that the Community Center is a real positive for Plymouth. Now, if we had just retained more open, green space.

Glad our community has such a vibrant space. A real asset seamlessly tied to the natural enviroment.

Community Center needs to be a more comprehensive facility like Eden Prairie and Maple Grove. Plymouth is such a hodgepodge of facilities and we are charged fees for most activities.

I'm assuming the facility is run by Park and Rec? Could they put more events on Facebook posts so people can learn about them/attend? Maybe put the hours of the indoor and dome walking tracks - I think there are 2 tracks now? What else is offered there that isn't the KUBE or dome hours for toddlers and senior citizen programming and weddings? What else is there for other audiences? That is what I would like to know.

The biggest thing that would get me to visit is if a floor hockey league started but otherwise I just need to explore what's available and I haven't had the time to do that yet

Wish the City would look more favorably on my side of 494.

While an upgrade to the old community center was needed a \$50 million dollar spend was totally unwarranted. A few million would have been adequate. Waste of OUR money!!!

It's great!

Can the city get a good swimming pool which does not cost \$14 per visit. At lifetime fitness, non-members have to pay \$14 or more per visit

Just to elaborate on free play times. Would be nice to have some later times or more weekend availability

So glad to see the enthusiastic use of a community resource.

Not everyone living in Plymouth can afford costly programs.

Thanks for the work you do!

So thankful that we have this resource in our community!

Does it have a workout room? Would prefer something less expensive than lifetime. What about pickleball hours?

You spent way too much taxpayer money on it.

It would be nice if you paid for pickleball league or classes, if you received at least one free pass to open play. Maybe more people who take lessons would come to open and practice?!

This is a gem!

Need a bigger playground and better supervision

Send out information reminding us what's available at the Community center including costs and other info.

Really like it

Sometimes I see dust on the side of the walking track. Maybe it would help to install some Romba cleaning robots that could clean the track after hours.

Appreciate having a place to go when the weather outside isn't friendly.

Parking was full for the Nov 23 artisan market event. Having signs or information about overflow parking would be helpful.

Though it is centrally located in the city, there other locations that are more convenient to south east Plymouth; and with fewer people. The indoor play park is great, but it's usually too crowded. It would be wonderful to have a public pool option (specifically a zero entry for little kids) in Plymouth.

What are you trying to have this space be? It seems the city of Plymouth relies on the lifetime fitness to provide some services that overlap with PCC. So I think you need to figure out what PCC does. That's unique.

Warmer dome

When this community centre was being built one of the main attractions was that it was gonna provide more basketball space for kids that want to practice together and play together. This has not been the case with the rules that you have in place that do not allow for team basketball team practices. This should be reviewed and options considered to get more kids in the gyms.

We love the updates!

Friendly staff and volunteers.

After registering for pickleball leagues there should be some free passes for open play included.

Use basketball courts for basketball

Silence the pickle ball game! I know this can't be done, but it's very annoying.

Overall this is a great facility, a real asset to our community. As a member of several non-profit groups, I would love to have reduced rates for nonprofit room rentals. It would make the community center even more accessible. Thank you!

The high seats in the meeting rooms are dangerous. Step off chairs and they scoot. Been at two meetings and people have fallen off. Hit the floor hard. We are going to get a lawsuit. Lower those high tables and chairs. I have told the check in desk. Nothing has changed.

There should be a pool for swim practice or summer recreation, and some heavy bags for people who practice fighting sports.

Wonderful facility - keep up the great work!!!

[Additional survey reports](#)